

Jupiter Ceilpara type

Jupiter Poling type

**Warmwatcher**  
--- the Watcher that keeps you warm

**Jupiter Ceilpara / Poling outdoor heater**  
Instruction Manual

En -01

**Contents**

Safety instructions 1

General information - Cleaning and maintenance 2

Technical data 2

Box contents 3

Description and features 3

**Warranty** Turn Page

Wifi & Bluetooth 4

Hanging (Ceilpara type) 6

Assembly (Poling type) 6

Troubleshooting 7

**Safety instructions**

**WARNING - When using electrical appliances, basic safety precautions should always be followed. Failure to comply with these instructions may cause a fire, electrical shocks or other injury to persons or property.**

- Children of less than 3 years should be kept away unless continuously supervised.
- Children between 3 and 8 years old should only be allowed to switch the appliance on/off, provided that it has been correctly installed in its intended operating position and they have been given supervision or instruction concerning the safe use of the appliance and understand the hazards involved. They should not plug in, regulate, perform maintenance or clean the appliance.
- CAUTION**— Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- DO NOT position the heater on soft surfaces or where openings may become blocked. Ensure the base is fitted and fully assembled, and the unit is upright on a flat stable surface before operating. This heater is designed for use on Patios and in Beer gardens & smoking areas. The unit has been IP55 Weatherproof approved; however, to prolong the life of the heater it is strongly recommended that the heater is stored in a dry place during heavy rain and when not in use cover the appliance with the cover provided.
- DO NOT hide the power cord in long grass or leave close to an operating lawnmower. Arrange the cord away from areas where it may be tripped over.
- DO NOT insert or allow objects to touch the heating element and never place anything on the heater safety guard (e.g. towels), as this may damage the heater and could cause an electrical shock or fire. Never use your heater to dry washing. If the heating element has stopped glowing it may still be live, please check that the heat setting indicates the heater is off.
- Always disconnect your appliance from the mains before any cleaning.
- DO NOT use the heater in areas where petrol, paint, or other flammable substances are stored.
- Always unplug the heater when not in use. To disconnect from the power supply, grip the plug and pull from the power socket. Never pull by the cord.
- WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the air outlet.
- Extreme care should be taken when the heater is used near children and pets.
- In order to avoid overheating, do not cover the heater.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Never locate the heater where it may fall into a swimming pool or other

**Box contents**

**A** 1 X Heater body  
**B** 1 X Instruction Manual  
**C** 1 X Ceiling Sleeve Anchor set & 1 X Hanging Loop  
**D** 1 X Chain  
**E** 2 X Connecting Loops

**F** 1 X Cable Washers  
**G** 1 X Base with assembled cable Strip Fixers, pole Fix Nuts & H, 3 X Poles  
**H** 1 X Remote controller  
**I** 1 X Storage cover (optional)

**Description and features**

**IP55** Weatherproof design

**Stainless Steel Grille** Removable for easy tube replacement

**Power ON/OFF switch** When switched on, the Pilot indicator will turn blue.

**PIR sensors** (Passive Infrared economy feature)  
**PIR ON/OFF switch** When in operation, the heater will automatically turn off its heating after 4 minutes when there is no human movement underneath or around 4 meters away, approximately.

**Heating ON/OFF switch** For JPH3\*\* half-side projection is applicable. 1st press turns on heating front; 2nd turns on heating back; 3rd turns off heating front; 4th turns off heating back.

**Heat HI/LOW adjustment** \*\* add or - deduct 1/3 of total power per press till the maximum or minimum.

**Remote controller**

**Remote controller linking** Every cut-off of power needs linking to enable operating the heater from the Remote controller. Turn the Power switch on (make sure the mains is on as well) and the Pilot indicator would flash blue/red for 10 seconds. Before the flashes stop, press any button on the Remote towards the heater to establish the link.

**Warmwatcher warranty**

**FREE 2 YEAR LIMITED WARRANTY**  
Your statutory rights are unaffected by this warranty

Please complete this form and fax or email to the numbers below. Please return with a receipt to your retailer if your product becomes faulty

Your name \_\_\_\_\_

Your address \_\_\_\_\_

Email address \_\_\_\_\_

Postcode \_\_\_\_\_

Product name \_\_\_\_\_ Model number \_\_\_\_\_

Batch Code \_\_\_\_\_  
(located on the rating label on the rear of the unit)

Place of purchase \_\_\_\_\_

Date of purchase \_\_\_\_\_

**IP55** Weatherproof design

In accordance with the European guidelines for safety, CE / EMC / GS and IP55

In accordance with the Russian Federation safety regulations.

In accordance with the UK guidelines for safety

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

**IMPORTANT:** At the end of their life dispose of the batteries in your remote control according to local Authority regulations. Do not dispose of batteries with your normal household rubbish.

This product is RoHS compliant

We reserve the right to make changes in design, equipment, technical data as well as errors.

**Guarantee**

We provide warranty in accordance with the legislation of the customer's own country of residence, with a 2 years starting from the date on which the appliance is sold to the end user. The warranty only covers defects in material or workmanship. The repairs under warranty may only be carried out by an authorized service centre. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted. The warranty will not apply in cases of:

- Normal wear and tear
- Incorrect use, e.g. overloading of the appliance, use of non-approved accessories
- Use of force, damage caused by external influences
- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or non-compliance with the installation instructions
- Partially or completely dismantled appliances.

**Guarantee excludes heating tube / battery**

**WiFi & Bluetooth** (for the applicable model only)

If your model has WiFi & Bluetooth function, you may control your heater from a mobile phone. Do recommend to link before assembly or installation.

Download the App  
Search the App Store in your mobile phone, find the "Smart Life" and download it or, scan the QR code on the right to download the app.

Register an account  
1. Tap Sign Up and carefully read and agree on the User Agreement and Privacy Policy to go to the Register page.  
2. Register an account with an email address or mobile phone number. The State/Region field value is automatically specified and can also be manually changed. However, after the account is registered, this field value cannot be changed. Tap Get Verification Code.  
3. Enter the returned verification code to navigate to the password setting page. Set a password as required and tap Done.

Log in with the app account & add the heater  
1. Turn on the Power Switch of the heater. Then touch the Sensor Hole and hold your touch till the Pilot indicator flashes blue and red alternately, showing the heater is detecting signals.

2. Shift your mobile phone to the same WiFi the heater is under and search the heater. Add it and enter the WiFi password to finish the connection. You can control the heater from your App now.

3. This method enables simultaneously searching for multiple devices, including WiFi devices, Bluetooth gateways, Bluetooth mesh devices, Zigbee gateways, and Zigbee devices connected to the gateway. All devices found can be added with one tap.

4. If the search time is out and no devices are found, follow the instructions to manually add the heater.

Manually add Wi-Fi devices  
Select a device type. On the page that appears, enter the password for connecting to the 2.4 GHz Wi-Fi network. The location permission must be granted to automatically find Wi-Fi networks.

Control heater  
After a smart heater is added, a heater tile contains the heater icon appears in the device section on the Home page. Tap the heater tile to enter the control panel of the smart device. The control panel looks like below.  
Tap the signal of half sun, sun or clock to get the function of Heat, Power setting, LED and Timer respectively.

5

**Hanging instructions (Ceilpara type)**

Minimum 180cm

Minimum 180cm (recommended safe height)

**C** Ceiling Sleeve Anchor set & Hanging Loop  
**D** Chain  
**E** 2 X Connecting Loops

Nail the Ceiling Sleeve Anchor set (C) to your ceiling. Thread the Hanging Loop to catch the Anchor. Use the 2\* Connecting Loops to connect the Chain with the Hanging Loop and the Loop on the Heater's Hat. Make sure the heater is hung with the safe distances instructed in the left pic.

**Assembly (Poling type)**

Lie Heater body (A) on its box/filling to avoid scratching and for easy assembly with the Pole/Base.

**1** Insert the Fixed Cable through Pole H1 from its end with thread. Fasten the Pole and the Heater (A) by rolling the pole at the showing direction. See Pic 1.

**2** Insert the Cable (F) through the Pole H3 (from its end with flange), the Base (G) from its bottom side, the Pole H2 (from its end without plastic part) consequently.

**3** Then connect the Cable (F) with the Fixed Cable from the Heater as shown in Pic 2. Better to plug in the Mains and turn on the heater to check the connection is tight before go further.

**4** Roll H2 with H3 on their threads to fasten them together. Then insert H1 into H2 as shown in Pic 3. Adjust the height then roll the Plastic Fastener to fix the two Poles.

**5** Drive the 3 Nuts & Washers (loosen them from the Base firstly) to the thread bolts on the bottom of the Base (G) till the pole fixed to the Base tightly - Pic 4. Pull the Cable (F) gently till feeling there is no extra curve in the Pole and then fix the cable with the two Strip Fixers & Screws (loosen them from the Base firstly). The assembly is done.

6

**Trouble shooting**

Problem	Possible cause	Solution
Heater won't operate (indicated by the absence of the BLUE pilot indicator being visible in the unit control chamber)	Power Switch OFF No Power to unit Power Cord damaged	Turn Power Switches ON. Check the mains or the electrical socket to restore circuit. For Poling type, also check the cable receptacle is solidly connected or not (refer to Page 6 Assembly Pic 2). Inspect power cable for cuts breaks and kinks. Replacement power cords and fitting instructions can be obtained from the technical helpdesk – see warranty card.
	Heater not on right level or Safety tip-over Switch malfunction	There is a Tilt Switch so ensure the Heater is at horizontal level. Give the unit a rigorous shake which may reset the switch. If this does not rectify the problem, please call the technical helpdesk – see warranty card.
Heat tubes only not working (indicated by the presence of the RED pilot indicator being visible in the unit control Chamber)	Tube Failure / Safety Thermal Fuse in operation Blown Carbon Fibre Tubes	Press the remote on +/- button to check the tubes don't heat up. If still no tubes heating – then check if the RED pilot indicator is on? If ON then tube has blown. If NOT lit and NO tube is heating up then wait 30 minutes for unit to auto-reset. Switch on again. Repeat if necessary. If this continues to occur please call the technical helpdesk – see warranty card. This unit uses specialised high temperature carbon fibre heating tubes only. For replacements, please call the technical helpdesk – see warranty card. Blown tubes are usually visible. Check for black or white discoloration at either end of the tubes.
Remote control inoperative	Need to re-link Battery dead	If the Mains or Power switch went off, you need to re-link your heater with the Remote. Follow the instruction on Page 3 Description & features about the Remote controller. Make sure the BLUE pilot indicator is visible when you use the Remote Controller to operate Heater. If the problem continues to occur you need to replace battery (Type CR2025) at the back of the Remote.

7